



Disclosure Statement - 4

Licence Information

Investment Solutions Northland Limited (ISN) FSP 771371 holds a licence issued by the Financial Markets Authority to provide a financial advice service.

Complaints & Disputes

ISN is committed to ensuring that all client complaints are handled and resolved in a professional, fair, and timely manner in accordance with our Client Complaints Policy and associated procedures.

If you are not satisfied with the financial advice services we have provided to you, you can make a complaint by contacting ISN at:

Investment Solutions Northland Ltd
PO Box 834
Whangarei 0140
Attention: Complaints Officer

T: 0800 66 66 78
E: whangarei@isnorthland.co.nz
W: www.isnorthland.co.nz

More details on how ISN deals with complaints, including how you can access a free, independent dispute resolution service that may help investigate or resolve your complaint, can be found on our website at www.isnorthland.co.nz/complaints.co.nz